Driving and Measuring Procurement and Supplier Innovation Value:

6 Years Learning in Minutes

Roche Clive Heal Innovation Center Leader





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Driving & measuring Procurement & Supplier Innovation value

Clive R Heal, Roche, Innovation Centre of Excellence, ICE



18 October 2018



Driving & Measuring the Value of Innovation *Agenda*



Innovation & Value

Key elements of a Procurement & Supplier Innovation program

Increasing Supplier Innovation

Measuring the Value of Innovation initiatives: *Value Statements*

Fast Forward to the future



Innovation & Value *Definitions*

"Something new that creates Value"

"Something" = process, product/service, information

- "new" = to this activity, (Core)
 - = to the company, (Adjacent)
 - = to the world, (*Disruptive*)

"that creates Value" = in the eye of the beholder



Key elements: Process



Research

- Define Roche/Partner business needs
- Identify potential areas of opportunity

Create

Early collaborative development of innovative ideas

Plan

- Develop action plan for implementing all newly created ideas
- Quantify potential value

Develop

Explore

Challenge

- Hard probing of strengths and weaknesses of ideas
- Quantify potential risks

Evaluate

Identify ideas that meet business needs and deliver high net value

Implement

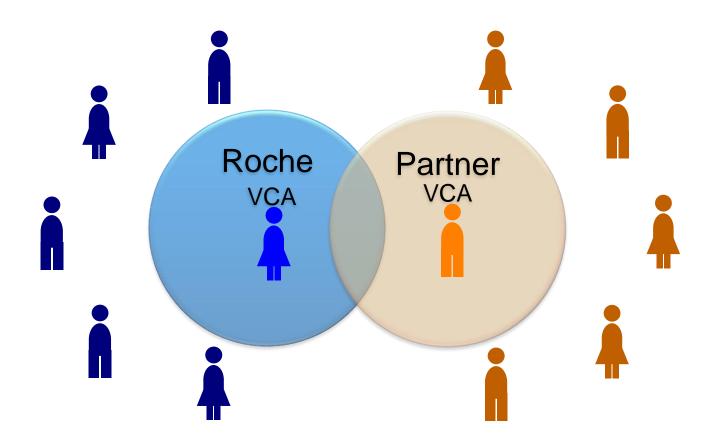
- Approved ideas jointly implemented
- Commercialize using standard business processes

ICE uses a defined Innovation process based on Disney's creativity strategy



Key elements: People





Value Creation Agents leverage Roche and Partner subject matter experts

Key elements: Innovation focus





Focus Innovation on the processes, products & services with the greatest value creation potential

Key elements: Portfolio

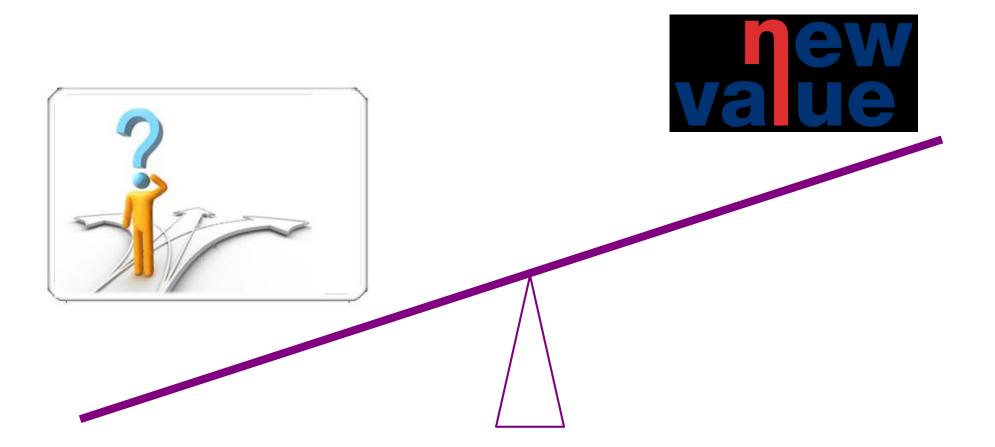




Develop an Innovation portfolio for both short & long term value

Key elements: Innovation targets





Business Issue resolution *trumps* New Value opportunities

Increasing Supplier Innovation: Supplier trust





Build trust and commercial intimacy through open collaboration

Increasing Supplier Innovation: Mutual Value





Look for mutual value creation opportunities

Measuring the Innovation "Program" & "Initiatives" Success indicators, Enablers, Value outcomes







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Measuring the Value of Innovation Initiatives

Success indicators, Enablers, Value outcomes



Indicators of success	Business issue resolved <i>or</i> New Value Opportunities delivered Core, Adjacent & Disruptive ideas generated Participant excitement & upward selling
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Enablers	Clearly defined & enticing Innovation Challenge statements Active business participation in the process Business Case approval processes
Value outcomes	Innovation Business Case approved, launched & implemented Value Statements defined & delivered



Typical Innovation Value Types *Examples of Business focus areas*



Cost reductions



Speed/ time improvements



Customer benefits





Headcount efficiencies



Risk reduction

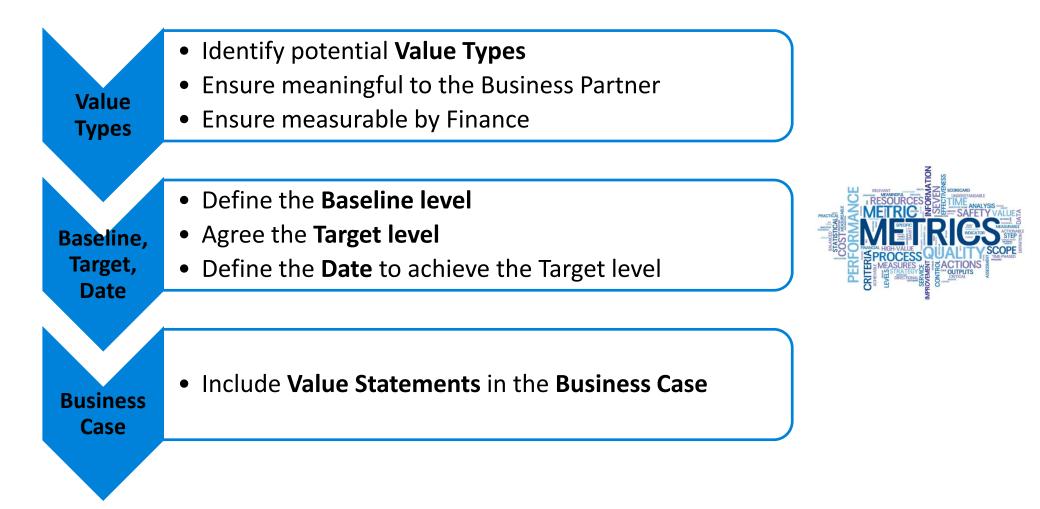




Revenue growth

Implementing Innovation Value metrics

How to create Value Statements







Fast forward to the future





- The end of "Procurement", (move to Business Value Creation & Management)
- Manage the Total Cost & Drivers of Business Value through Innovation, (external & internal)
- **Strategic Alliances between Companies & trading of external Partners**
- Significant automation, (sourcing, negotiations, contract management, resource allocation, analytics & insights, supplier interactions)









Doing Now What Patients Need Next

Value Statement examples



Baseline level, Target level, Target date

- Cost: Reduce the purchased price of Chemical A from \$X to \$Y per liter, by 31st Dec 2018
- Speed/Time: Reduce the average cycle time to create a new CRO contract from 26 to 10 business days by the 20th June 2019
- Headcount: Reduce the FTE's required to perform 100 supplier quality audits per year from 5 to 4 by the 30th Sept 2019
- **Risk reduction:** Increase the number of approved suppliers for packaging component A from 1 to 3 by the end of 2019
- Quality: Reduce the number of rejected vials on the production line from 3% to 1% by 30th Oct 2019





Presenter

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